

### Minimum Requirements:

**iPhones<sup>®</sup>, and iPads<sup>®</sup>:** iOS 10 or higher, iPhone 5 and higher, and iPad 4th gen and higher.

**Android:** Android 6.0 or higher. EG. Samsung Galaxy S5 and higher.

Wrapped in protective packaging, with the charger and cord if available (though not required),  
**please ship your used device to:**

Jesus Film Project  
Attn: Marc Vergo  
100 Lake Hart Drive  
Orlando, FL 32832

**IMPORTANT:** for your security, please implement the following steps. We cannot accept phones that have not been reset, and data erased by the original owner. Staff will implement a second reset/erase step for your protection. And don't forget, donations of used phones or iPads are tax deductible. Check with your tax advisor.

### Detailed Directions:

Reset the phone to remove the password lock and remove all the data.

#### Apple iOS

<https://support.apple.com/guide/iphone/return-iphone-settings-to-their-defaults-iphea1c2fe48/12.0/ios/12.0>

The above Apple site basically shows:

1. Go to Settings
2. > General
3. > Reset.
4. Choose an option: "Erase All Content and Settings"

iPhone one extra step, make sure that Find my iPhone is turned off.

<https://www.copytrans.net/support/how-to-turn-off-find-my-iphone/>

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If your iPhone has iOS 12 or earlier (most likely), then follow the second set of directions. iOS 13 is the newest version and is the first directions on the site.

## Android

Resetting varies slightly on different Android phones. You can find exact directions for your phone via this link: <https://support.google.com/android/answer/3094742>

This site has instructions that work for most phones:

<https://www.androidauthority.com/factory-reset-android-1119937/>

They all are similar to the following:

1. Tap the Settings icon from your home screen or app drawer.
2. Swipe up to scroll down to the bottom of the settings menu.
3. Tap System. ...
4. Hit Reset options.
5. Select Erase all data (factory reset).